

# JOSSELYNE GONZALEZ

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## SKILLS

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Bilingual Communication (English/Spanish)	Time Management & Adaptability	Copywriting & Editing
Customer Service & Conflict Resolution	Team Collaboration & Independent Work	Storytelling & Proofreading
Microsoft Word, Excel, and Powerpoint	Adobe Premier Pro	Final Draft

## EXPERIENCE

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**Hairstylist** October 2024 - December 2025  
*Hawks Prairie Great Clips- Lacey, WA*

- Documented client purchases and personalized client hair recommendations for future visits to demonstrate attention to detail and organizational skills for clients.
- Researched social media hair trends, celebrity styles, and other popular looks to deliver clients with a visual description, perform service, and modify hairstyles according to facial shape.
- Excelled in verbal and written communication skills by daily client interaction and coworkers.

**Hairstylist** August 2022 - May 2023  
*Great Clips- Mesa, El Paso, TX*

- Provided a range of hair services, including cutting and styling, ensuring each client's satisfaction through personalized care.
- Developed and maintained a loyal client base by delivering high-quality, professional service.
- Stayed updated on current industry trends and techniques to provide modern, stylish results.

**Bookseller** April 2022 - August 2022  
*Barnes & Noble- 8889 Gateway Blvd W #120, El Paso, TX 79925.*

- Delivered exceptional customer service by assisting shoppers with book selections and recommendations.
- Maintained a welcoming, organized store environment to enhance customer experience.
- Handled point-of-sale transactions and helped manage product displays.

**Mentor** July 2018 - May 2019  
*College Assistance Migrant Program at UTEP- Texas, El Paso, TX*

- The University of Texas at El Paso|500 West University Ave, El Paso, TX 79968.
- Guided and supported first-year college students navigating academic and personal challenges.
- Facilitated team-building activities to foster community and leadership.
- Developed clear communication and cultural awareness through mentoring diverse student populations.

## EDUCATION

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**Bachelor of Science in Communications (B.S.) - Creative Writing Concentration** February 2026  
*Full Sail University, Winter Park, FL*  
**Clint High School.**  
Cosmetology License & High School Diploma | Graduated: June 2017.

**Bachelor of Arts in Creative Writing** December 2022  
*University of Texas at El Paso, El Paso, TX*