

JOSSELYNE GONZALEZ

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SKILLS

Bilingual Communication (English/Spanish)	Time Management & Adaptability	Copywriting & Editing
Customer Service & Conflict Resolution	Team Collaboration & Independent Work	Storytelling & Proofreading
Microsoft Word, Excel, and Powerpoint	Adobe Premier Pro	Final Draft

EXPERIENCE

Hairstylist October 2024 - December 2025

Hawks Prairie Great Clips- Lacey, WA

- Documented client purchases and personalized client hair recommendations for future visits to demonstrate attention to detail and organizational skills for clients.
- Researched social media hair trends, celebrity styles, and other popular looks to deliver clients with a visual description, perform service, and modify hairstyles according to facial shape.
- Excelled in verbal and written communication skills by daily client interaction and coworkers.

Hairstylist August 2022 - May 2023

Great Clips- Mesa, El Paso, TX

- Provided a range of hair services, including cutting and styling, ensuring each client's satisfaction through personalized care.
- Developed and maintained a loyal client base by delivering high-quality, professional service.
- Remained updated on current industry trends and techniques to provide modern, stylish results.

Bookseller April 2022 - August 2022

Barnes & Noble- 8889 Gateway Blvd W #120, El Paso, TX 79925.

- Delivered exceptional customer service by assisting shoppers with book selections and recommendations.
- Maintained a welcoming, organized store environment to enhance customer experience. ☑ Handled point-of-sale transactions and helped manage product displays.

Mentor July 2018 - May 2019

College Assistance Migrant Program at UTEP- Texas, El Paso, TX

- The University of Texas at El Paso|500 West University Ave, El Paso, TX 79968.
- Guided and supported first-year college students navigating academic and personal challenges.
- Facilitated team-building activities to foster community and leadership.
- Developed clear communication and cultural awareness through mentoring diverse student populations.

EDUCATION

Bachelor of Science in Communications (B.S.) - Creative Writing Concentration February 2026

Full Sail University, Winter Park, FL

Bachelor of Arts in Creative Writing December 2022

University of Texas at El Paso, El Paso, TX

Clint High School.

Cosmetology License & High School Diploma | Graduated: June 2017.